

Fogadás szakmai angol nyelv szituációk

COOKING:

1,

A: I was thinking about cooking dinner tonight.

B: What do you want to make?

A: I'm not exactly sure.

B: I wouldn't mind a beef bowl.

A: How do I make that?

B: All you need is rice, teriyaki sauce and beef.

A: That sounds easy, but how do I make it?

B: First, you need to make some white rice.

A: Then what do I do?

B: Then you need to shred some beef and marinate it with teriyaki sauce.

A: Is there anything else I need to do?

B: Then you cook it up and eat it.

2,,**Bread**

A: I want to cook something tonight.

B: What do you want to make?

A: I'm not exactly sure.

B: I would like to taste home made bread.

A: How do I make that?

B: All you need is flour,salt,water and yeast.

A: That sounds easy, but how do I make it?

B: First, you need to make the dough.

A: Then what do I do?

B: Then you need to mix all the ingredients.

A: Is there anything else I need to do?

B: Then you just bake it in the oven and eat it.

SERVING:

1,

Waitperson: Hi. How are you doing this afternoon?

Customer: Fine, thank you. Can I see a menu, please?

Waitperson:: Certainly, here you are.

Customer: Thank you. What's today's special?

Waitperson:: Grilled tuna and cheese on rice.

Customer: That sounds good. I'll have that.

Waitperson:: Would you like something to drink?

Customer: Yes, I'd like a coke.

Waitperson:: Thank you. (returning with the food) Here you are. Enjoy your meal!

Customer: Thank you.
Waitperson: Can I get you anything else?
Customer: No thanks. I'd like the check, please.
Waitperson: That'll be \$14.95.
Customer: Here you are. Keep the change!
Waitperson: Thank you! Have a good day!
Customer: Goodbye.

2,

Kevin: The spaghetti looks really good.
Alice: It is! I had it the last time I was here.
Peter: How is the pizza, Alice?
Alice: It's good, but I think the pasta is better. What would you recommend?
Waitperson: I'd recommend the lasagna. It's excellent!
Alice: That sounds great. I'll have that.
Waitperson: Fine. Would you like an appetizer?
Alice: No, lasagna is more than enough for me!
Kevin: I think I'll have the lasagna as well.
Waitperson: Right. That's two lasagnas. Would you like an appetizer?
Kevin: Yes, I'll take the calamari.
Peter: Oh, that sounds good! I can't decide between the chicken marsala and grilled fish.
Waitperson: The fish is fresh, so I'd recommend that.
Peter: Great. I'll have the fish. I'd also like a salad.
Waitperson: What would you like to drink?
Kevin: I'll have water.
Alice: I'd like a beer.
Peter: I'll take a glass of red wine.
Waitperson: Thank you. I'll get the drinks and the appetizers.
Kevin: Thank you.

3,

A: One Grand Slam breakfast for you!
B: Thank you, but I've just noticed that these eggs are fried, and I ordered scrambled.
A: Thank you for pointing that out. I mistakenly gave you your friend's breakfast.
B: Not a problem. I can just trade my plate with his.
A: A special order of banana pancakes for you, right?
B: Pancakes? I don't like pancakes. I ordered waffles.
A: I am so sorry, sir! I will exchange it right away.
B: All right. I can eat my bacon and eggs while you are exchanging my pancakes for waffles.
A: I will be back in a minute, sir.
B: Thank you.

CLEANING/HOTEL MANAGEMENT:

1,

Hotel reception: Reception Linda speaking. How can I help you today?

Bridget: Hello, I'm staying in room 321. I would like you to send someone to clean the room, if it is possible?

Linda: Sure. Do you want it cleaned now or do you have a time in mind?

Bridget: Well, me and my family are leaving in 15 minutes. Could you send someone after we have left. We will be out then for most of the day

Linda: Alright that is no problem. Is there anything else I may help you with?

Bridget: No, that'll be all for now, if I need anything I will give you a call.

Linda: OK. Have a nice day out with your family. Your room will be clean by midday.

Bridget: Thank you Linda.

2,

John: Hello am John.

Hotel receptionist: Yes, Sir. How may I help you today?

John: I have a plane to catch tomorrow morning and I can't miss it. Is it possible to arrange a wake-up call for 6:30am?

Hotel receptionist: Yes, I am arranging that right now. What is your room number?

John: Am staying in room 666.

Hotel receptionist: OK, you'll get your wake-up call at 6:30 in the morning. Is there anything else I can help you with today?

John: Yes, I'd like to have some breakfast and a pot of tea delivered to by room after my wake up call.

Hotel receptionist: What breakfast would you like a full English or continental breakfast.

John: A full English with extra toast please.

Hotel receptionist: Alright.

John: Yeah. That'll be all for now. I will settle my bill, when I check out in the morning.

Hotel receptionist: Would also like me to arrange a taxi to the airport for you?

John: Hmm, yes that would be great. Can you order one for 8-30am.

Hotel receptionist: Yes, that will be fine. Is that all?

John: Yes, Thanks for all your help.

Hotel receptionist: It was my pleasure. Have a nice day.

John: Thanks and you to. Bye.

3,

David: Hello, would you organize me a taxi for tomorrow afternoon?

Hotel receptionist: That will be no problem. Where do you want the taxi to take you?

David: Well, I have to be at a business conference for 2 o'clock at the Regents hotel. I'm hoping that it is not very far away from here.

Hotel receptionist: No. It's only a twenty minute drive from this hotel and your will be fine as the traffic is very quite at that time.

David: Then one thirty will be fine. No! make it one fifteen to be on the safe side. Book the taxi for 1-15 in the afternoon, please.

Hotel receptionist: OK. I will make booking right away for you.

David: Thank you for your help. And please tell the taxi company to make sure the taxi arrives by 1-15, as that will leave me plenty of time.

Hotel receptionist: Would you like me to order a taxi for when you return?

David: That's a great idea. Could make sure the taxi waiting for me outside for 8 o'clock

Hotel receptionist: Don't worry, we'll take care of that.

4,

A: I'd like to reserve a hotel room.

B: That should be no problem. May I have your full name, please?

A: My name is John Sandals.

B: Hello, Mr. Sandals. My name is Michelle. What days do you need that reservation, sir?

A: I'm planning to visit New York from Friday, April 14 until Monday, April 17.

B: Our room rates recently went up. Is that okay with you, Mr. Sandals?

A: How much per night are we talking about?

B: Each night will be \$308.

A: That price is perfectly acceptable.

B: Wonderful! Do you prefer a smoking or nonsmoking room?

A: Nonsmoking, please.

B: Next question: Is a queen-size bed okay?

A: That sounds fine.

B: Okay, Mr. Sandals. Your reservation is in our computer. All we need now is a phone number.

A: Certainly. My phone number is 626-555-1739.

B: Thank you, Mr. Sandals. We look forward to seeing you in New York!

5,

Check-in desk: Welcome.

You: Hi. I have a reservation for _____(your full name).

Check-in desk: Wonderful, let me look up your reservation, may I see your ID please?

You: Yes, of course. Here it is.

Check-in desk: Thank you. I see you have a reservation for 3 nights. Is that right?

You: Yes.

Check-in desk: We need to keep a credit card on file during your stay, what card would you like me to use for this?

You: You can use my Visa, but can I pay for the room in cash when I check-out?

Check-in desk: Yes, of course. We just need to keep a card on file while you are here. Okay. Here is your room key; your room number is written on the envelope. You have a single, queen-size bed in a non-smoking room.

You: Thank you.

Check-in desk: The elevator to your room is around the corner. If you have any questions once you are in your room, just give us a call here at the front desk by dialing 0. Enjoy your stay.

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