

Műszaki eladó szakmai angol nyelv szituációk

1. Ajánljon kazettás magnót a vevőnek!

You can adjust the bands with this button

SA: -Hello. Are you looking for something?

C: -I'd like to buy a cassette player for my children.

SA: -What brand would you like?

C: -You know my children want to play with it so I need a very hard and durable one.

SA: -I'd suggest a very reliable model from Japan. It's been developed for kids who don't look after their belongings very much.

C: -Yes, yes. That's just what I need. Has it got a radio in it?

SA: -Yes. You can adjust the bands with this button.

C: -Is this compatible with a CD player?

SA: -No, unfortunately not. But it has a built-in alarm clock that plays funny melodies for kids.

C: -Oh, that's great. Is this under guarantee?

SA: -Yes, it is. For six months if you fill in this form properly.

C: -Sure. What about headphones? Can I have them?

SA: -You can get them as a present going together with the cassette player.

C: -Thanks. Where shall I pay?

2. Ajánljon a vevőnek tévékészüléket!

Can you deliver it to my apartment?

SA: .Good afternoon. What can I do for you?

C: -We've just moved to Budapest and are renting a flat now. All we need is a TV.

SA: -What television would you like?

C: -Something small because only my wife wants to watch this or that...

SA: Basically, we have only two types available in the small-size category. They're Philips and Daewoo.

C: -I'd prefer to have a Philips.

SA: -Here you are.. It's rather small with a relatively big screen. It's so convenient, you can put it in your car and take everywhere. If you don't watch TV a lot, then it's just perfect.

C: -Has it got a remote control?

SA: -Yes, of course. It needs only two small batteries.

C: -Can I have an instruction booklet?

SA: -It's inside the box next to the guarantee booklet.

C: -Great. Can you deliver it to my apartment? I've come here on foot.

SA: Sure. What's your address?

3. Ajánljon a vevőnek videó lejátszót! I'd like to buy it on hire purchase.

SA: -Good morning. Can I help you?

C: -I'd like to buy a video recorder.

SA: -Do you have a Sony VCR available?

SA: -Yes. People buy this video like hot cakes. This is a new development for everyday home use. It has four heads, digital Dolby Surround system and represents long-lasting quality.

C: -Okay. I need a VCR that I can use daily because we usually rent video tapes and my children are addicted to it.

SA: -Will, in this case this would be the best choice. It has a remote control, too so that you don't have to stand up to adjust the buttons.

C: -Right. I'll have it but I'd like to buy it on hire purchase.

SA: -For how long? Six or twelve months?

C: -Six months.

SA: Yes. You'll have 12000 forint instalments and you have to pay the first instalment right now.

C: -Here you are.

SA: I'll have it delivered to your home. What's your address?

4. Ajánljon a vevőnek MP3-MP4 lejátszót!

MP3-MP4 player

C: -Good morning!

SA: -Good morning. What can I do for you?

C: -I would like to buy an MP3 or MP4 player but I'm not sure. What do you recommend?

SA: -I recommend MP4 player because it's the latest invention. You can record text, picture, video film, write phone numbers, you can listen to music or the radio, watch pictures or video and read texts.

C: -OK. Can I have an MP4 player?

SA: -How much RAM do you need? Do you need 2, 4, 8 or 12 gigabyte?

C: -I think I'll take 4 gigabyte. How much is it?

SA: -It's 6000 forints. You can pay at the cash desk

C: -Thank you!

SA: Thank you for the shopping. Bye.

C: -Bye.

5. Ajánljon a vevőnek mosogatógépet!

Dishwasher

C: -Good morning!

Sa: -Good morning, can I help you?

C: -Yes, I'd like to buy a dishwasher. What brand have you got?

Sa: -We've Whirlpool, Zanussi and Fagor.

C: -What type do you recommend?

Sa: I recommend A class category, because it's energy saving.

C: Can you show me on A class category machine?

Sa: Certainly. How do like this machine? It's very good. It is finger prints proof you can put twelve carers into it.

C: How much water does it need?

Sa: -It needs 13 liters of water.

C: -That's fine.

Sa: -Do you like it?

C: -Yes I do. I think I'll take it. How much is it?

Sa: It 119000 forints. You can pay at the cash desk.

C: -Thank you. Bye.

Sa: -Thank you for the shopping. Bye.

6. Ajánljon a vevőnek CD lejátszót!

CD player

Sa: -Good morning! Can I help you?

C: -Yes, please. I'd like to buy a stereo radio CD player.

Sa: -This one has got a very good radio with eight bands.

C: -How do I operate it?

Sa: -First you insert two small-sized batteries. With this switch you select either the CD or the radio. Don't forget to plug the headphones in.

C: -What CD can I use?

Sa: -Any. Normal or rewritable.

C: -Good. It looks easy to operate.

Sa: -You know the buttons, don't you? There's no open button you just lift the lid carefully on the right hand side. And one more thing, we supply it with a belt clip.

C: -Is there a guarantee?

Sa: -Of course. And an instruction booklet in case you forget something.

7. Ajánljon a vevőnek hűtőszekrényt!

Fridge

C: Good morning.

Sa: -Good morning. Can I help you?

C: -Yes I need a fridge. What do you recommend?

Sa: I can recommend Zanussi, Indesit, Fagor, Whirlpool. I can show you a brand new machine. It has a lot of functions.

C: -What kinds of function does it have?

Sa: - It has finger print proof doors, quick-cooling function and open door alarm.

C: - Is there a freezer box in it?

Sa: - Yes there in. It's in class A so it's the most energy saving machine in the market. It has self -melting function too.

C: -I see. How much is it?

Sa: -It' 130000forints.

C: -Can you show it to me?

Sa: -Certainly. Here it is. There are glass shelves in it.

C: -That's nice. I'll take it.

Sa: -You can pay at the cash desk.

C: -Ok, thank you. Bye.

Sa:- Thank you for the shopping. Bye.

8. Ajánljon a vevőnek TV készüléket!

Television

Sa: -Good morning! Can I help you?

C: -Yes, please. Could you tell us something about this Tv set? I like its colours very much.

Sa: -It's a South Korean Tv set. Very reliable, we haven't had any complaints about it.

C: -How large is its screen?

Sa: -19 inches.

C: -Hm, two inches larger than that of my present Tv.

Sa: -It's very easy to operate, either mechanically or with the remote control.

C: -How many channels has got it?

Sa: -Seventy-two.

C: -Good. Has it got teletext?

Sa: -Certainly.

C: -Is it compatible with a Japanese VCR?

Sa: -Yes, Miss.

9. Ajánljon a vevőnek tűzhelyet!

Cooker

Sa: -Good morning. Can I help you?

C: -Good morning. I'd like to buy a cooker.

Sa: -Do you need gas or electric cooker?

C: -I need an electric cooker with ceramic top.

Sa: -We have Indesit, Fagor, Bosch. Which one do you prefer?

C: I prefer Indesit.

Sa: -It's an A class category machine.

C: -What does it mean?

Sa: -It's energy saving.

C: -How many programmes has it got?

Sa: -You can use the ceramic top for cooking. There are several programmes of the oven you use the grill(pizza) cake and traditional modes: There's a special ventilation mode with which you can make food ready more quickly.

C: -Good. How do you operate it?

Sa: You can adjust the clock with these buttons. There are 6 grades in the ceramic top switches, so you can cook with 6 difference heats. You can adjust the temperature and several and several modes for the oven with these 2 switches.

C: -I see. How much is it?

Sa: -110000 forints.

C: -I think I'll take it. Is there a guarantee?

Sa: -Yes, there is. It's next to the instruction booklet.

C: -OK. Thank you.

Sa: -You can pay at the cash-desk. Thank you for the shopping. Good bye.

C: Good bye.

10. Ajánljon a vevőnek mosógépet!

Washing machine

Sa: -Good morning! Can I help you?

C: -Yes, I'd like to buy a washing machine.

Sa: -Do you think of automatic washing machine?

C: -Yes, of course. What do you recommend?

Sa: -Would you like machine loaded on top or loaded into the front?

C: -I need a machine loaded on top because my bathroom is small.

Sa: -We have Zanussi, Indesit, Electrolux, Whirlpool, Lg. Which make would you like?

C: -I need Whirlpool.

Sa: -Here you are. How do you like this one?

C: -It's nice. How many clothes can I load into it at a time?

Sa: -You can load 5 kgs of clothes at a time. There is half programme as well.

C: -Does it work with hot or cold water?

Sa: -It works with both. It depends on the installation.

C: -Is there an energy saving programme?

Sa: -Yes, there is, and short period spin drying. You can wash woollen clothes with it and there is a special rising programme, so your clothes won't shrink.

C: -It's very good. How much is it?

Sa: -It's 85000 forints. You can pay at the cash desk.

C: -Thank you. Bye.

Sa: -Thank you for the shopping. Bye.