

Ruházati eladó szakmai angol nyelv szituációk

1. Ajánljon a vásárlónak gyerekcipőt!

Where can I find shoes for children?

Shop assistant: -Good morning! Can I help you?

Customer: No, thanks. I'm just looking.

(a few minutes later)

Customer: -Where can I find shoes for children?

Shop assistant: -What size shoes does your child take?

Customer: My son takes 22. What shoes do you have in his size?

Shop assistant: -I'll show you some. This pair of shoes is our latest model. They're made of strong Italian material, ideal for kids who play and run a lot.

Customer: -No, I don't like the colour...

Shop assistant: -What about this one?

Customer: -Wow, they're beautiful. How much are they?

Shop assistant: -They're 4000 forints.

Customer: -All right. I'll have them. Where can I pay?

Shop assistant: -May I suggest something? I think you should come back with your son just in case the shoes don't suit him and he can try the right size on. The shop's open till 6 p.m.

Customer: -Oh, thank you. That's a good idea.

2. Ajánljon a vásárlónak edzőcipőt!

The trainers fit me perfectly

Shop assistant: -Hello, Can I help you?

Customer: -Hello, I'm looking for durable trainers.

Shop assistant: -What brand would you like?

Customer: -Perhaps Adidas or Nike, do you sell them?

Shop assistant: -Sure. What size do you take?

Customer: -Forty-two.

Shop assistant: -What colour would you like?

Customer: White with stripes on the sides.

Shop assistant: What about this pair with an air sole?

Customer: -No, I don't like the red stripes on the sides. Have you got something else, preferably with blue or black stripes?

Shop assistant: -Yes. Here you are.

Customer: -Mm, they look nice. Can I try them on?

Shop assistant: -Yes, of course. There are stools at the back of the shop.

(a few minutes later)

Shop assistant: -Are you satisfied with them?

Customer: -Yes, I 1m. They fit me perfectly.

3. Ajánljon a vevőnek nyári lábbelit!

Sandals are useless in the rain

S.a.: -Good morning! May I help you?

C.: -Yes, please. I'd like to buy something casual.

S.a.: -Certainly. Follow me, please. What sort of shoes do you think of?

C.: -To be honest, we're going to do some sightseeing here and I need casual shoes. They must be very comfortable.

S.a.: -Okay, what about this one?

C.: -No, I don't like man-made leather. Could you show me genuine leather ones?

S.a.: -I'm sorry, but we don't have them. What about sandals?

C.: -No, thanks. They're useless if it's raining.

S.a.: -Now I can show you a very fashionable model made of artificial leather.

C.: -No no. The style's terrible. Could you show me something plainer?

S.a.: -The how do you like this model?

C.: -No, I think these pointed shoes are out of fashion. As a matter of fact, I don't like any of the shoes you've shown me.

S.a.: -Then, I'm afraid I can't do anything for you at the moment.

C.: -Bye.

4. Ajánljon a vevőnek sportruházatot!

I'm afraid I can't give you a bigger one

S.a.: -Hello, May I help you?

C: -Yes, I'd like to buy a tracksuit. I'm going to jogging tomorrow morning.

S.a: -What brand would you like? A Hungarian-made or foreign-made one?

C: -I've just seen one in the shop-window. I think that's a Nike. Can I see it?

S.a: -Yes, of course. That's our latest model. What size are you?

C: -Large.

S.a: -What colour would you like?

C: -Dark blue. The same colour I saw there.

S.a: -Here you are. You can try it on in the fitting room over there.

(a few minutes later)

S.a: -So is this the right size?

C: - No, it isn't. It's a bit too tight at my waist. Can you give me something bigger?

S.a: -This is extra-large. I'm sure it'll fit you.

C: -Oh yes. It's much better though the sleeves are a bit short.

S.a: -I'm afraid, I can't give you a bigger one at the moment.

5. Ajánljon a vevőnek teniszütőt!

I'm an absolute beginner.

S.a: -Hello, can I help you?

C: -Yes, please. I want to buy a tennis racket.

S.a: -A tennis racket, What brand do you need?

C: -As a matter of fact. I'm an absolute beginner, I've never played tennis before. What do you suggest?

S.a: -We always advise beginners to choose a middle-price model. Here you are.

C: -Where is it made?

S.a: -It's made in the USA. It's durable and doesn't need much mending.

C: -Are there any Italian rackets?

S.a: -Yes. We sell Italian rackets, too, but they're for professional players. I think the American one's just ideal for you. A word of advice: don't spend too much on your first racket.

C: -Can I have some balls, as well?

S.a: -How many do you need?

C: -Three or four at least.

S.a: -Here are the balls. That's 20500 forints altogether.

C: -Here you are.

6. Ajánljon a vevőnek sífelszerelést!

I haven't got enough money on me

S.a: -Good afternoon. Can I help you?

C: -Good afternoon. We haven't got enough equipment to go on a ski holiday. We need all sort of gear.

S.a: -Okay. Have you ever been on a ski holiday?

C: -No, never.

S.a: -First of all, you need a pair of skis. Have you got them?

C: -No, we haven't unfortunately.

S.a: -Well, you can hire skis here if you haven't got your own. But you should buy your own ski boots, warm and waterproof ski suits.

C: -And how can I protect my eyes against cold and sun shining strongly?

S.a: -Oh yes, I've almost forgotten the mittens, special gloves for severe weather.

C: -Anything else we might need?

S.a: -No, I don't think so. Let me see...it might cost you at least 55000 forints.

C: -At least 55000 forints? I haven't got enough money on me.

S.a: -Then you can come back later. The shop doesn't close until 4.30 p.m.

7. Ajánljon a vevőnek női kötött árut!

I'd like to buy a jumper for my wife

S.a: -Hello, can I help you?

C: -Yes, please. I'd like to buy a jumper.

S.a: -What size are you?

C: -To be honest, this would be for my wife as a present for her birthday.

S.a: -Okay, then what size is she?

C: -Medium.

S.a: -What material do you think of?

C: -Something soft and warm.

S.a: -What about this woollen jumper?

C: -No, I don't like the colour. Can you show me something light?

S.a: -How do you like this one?

C: -That looks fine. Is this the right size?

S.a: -If your wife has problem with it, please bring it back and I'll replace it immediately.

C: -How much is it?

S.a: -It's 8000 forints. Please keep the receipt in case you want me to replace it.

C: -Thank you. Goodbye.

8. Ajánljon a vevőnek télikabátot!

The coat's designed for the toughest winters.

S.a: -Hello, can I help you?

C: -Hello, I'd like to find something warm for winter.

S.a: -What exactly do you think of?

C: -Well, I bought a coat two weeks ago, but not here and that coat isn't just warm enough in Hungarian winters. Could you show me a truly warm winter coat?

S.a: -Right. I'll show our latest coat collection. They're made in Norway and designed for the toughest winters.

C: -Oh, they are. The coat can resist even the coldest winds. And there's a hood you can close against snow. What colour would you like?

C: -Dark green.

S.a: -What about this one?

C: -Mm, I like it. Can I try it on?

S.a: -Yes, of course. I'll help you put it on. So, how do you feel? You aren't cold any longer, are you?

C: -No no, I feel absolutely hot in this coat. How much is it?

S.a: -It's 17000 forints. And you'll get a scarf as a present. Please pay at the cash-desk.

C: - Thank you.

9. Ajánljon a vevőnek női felsőruházatot!

Something elegant

S.a: -Good morning, can I help you?

C: -Hello, I'm looking for a blouse.

S.a: -What blouse are you thinking of?

C: -Something elegant. Actually, I'm going to a reception tonight and I need a blouse that matches my black skirt, too.

S.a: - All right. What size are you?

C: -Medium

S.a: -Here you are. What do you think of this one?

C: -Oh, it's lovely but the neckline's a bit too low. Could you show me a plainer one?

S.a: -Just a minute. What about this silk blouse? It's elegant but not too extravagant. I think it suits you well. Why don't you try it on?

C: -Where can I try it on?

S.a: -Over there in one of the fitting rooms.

(a few minutes later)

S.a: -So, how have you decided?

C: -Oh I love it. The material's smooth and very chis. I'll have it. How much does it cost?

S.a: -It's 6500 forints. Shall I wrap it?

C: -Yes, please. Here's the money.

10. Intézzé el a vevő reklamációt!

I've got a complaint to make

S.a:- Good afternoon. Can I help you?

C: -Good afternoon. I've got a complaint to make.

S.a: -Oh, what's the matter?

C: -I bought this T-shirt here a week ago and I can't wear it now because it has totally shrunk.

S.a: -Can I see it, please?

C: -Here you are. Just look at it now. It's lot smaller that it should be and the stitching has been damaged. It's useless now.

S.a: -Did you read the instructions on the label inside the T-shirt before washing?

C: -No, I didn't. I had never read them anyhow.

S.a: -I think the problem is that you were washing it at 60 degrees Celsius, which could make your T-shirt shrink very easily. Do you have an up-to-date washing machine?

C: -No, no. That's my grandmother's I use. A piece of junk.

S.a: -OK: I'll replace it but try to be cautious with it next time. Do you have the receipt?

C: -No, I don't. I've already lost it.

S.a: -Then, I'm afraid I can't do anything for you at the moment.